

MT. LEBANON PUBLIC LIBRARY 2013 ANNUAL REPORT



I have always imagined that paradise will be a kind of library.

Jorge Luis Borges

Over the past eight decades our library has continually changed and adapted to improve services and meet the needs of the community we serve. Our mission, however, has never changed: we strive to provide superior library service to all residents by building on established traditions and selecting the best of new practices. We embrace technology along with books (in print or electronic form), using both to provide information, education, and recreation. We offer programs for all ages and serve as the center of the community. As the accomplishments highlighted in this report demonstrate, we have enhanced the library's value to the community in so many ways. Best of all, we are prudent stewards of the public dollars entrusted to us.

We are grateful for the generosity of our residents who contribute so much to the library they cherish: adopting magazines, building the book fund, donating for children's story times and other programs, and volunteering more than 15,000 hours. We also thank the Municipality of Mt. Lebanon for providing 55% of our operating budget and maintaining the building itself; the Library Board of Trustees for their leadership and keen sense of mission; The Friends of the Mt. Lebanon Public Library for their remarkable support and advocacy; and the dedicated library staff for their enthusiastic, professional service. The library thrives because of this dedication and collective vision for what our community library can be—a vital center of learning, communication, culture, and enjoyment. We look forward to providing stellar service far into the future.

A handwritten signature in black ink that reads "Cynthia K. Richey".

Cynthia K. Richey, Director

OUR VISION

The Mt. Lebanon Public Library will enhance its status as one of the premier public libraries in the Commonwealth of Pennsylvania.

OUR MISSION

The Mt. Lebanon Public Library provides informational resources, programs, and services for the personal enrichment, education, and enjoyment of all citizens and for the betterment of the community.

BY THE NUMBERS

ADDING IT UP

326,128

visits to the library

96

visits to the library per hour

402,262

visits to the library's website at
www.mtlebanonlibrary.org

570,969

physical items lent

26,477

eBooks, eVideos, eAudios lent

167

items checked out per hour

22,111

Mt. Lebanon residents
with active library cards

30,738

adults, teens, and children
who attended **1,438**
library programs

152,272

total physical items in
the library's collections
(e-resources are in addition)

22,903

books, DVDs, CDs, and other
items added to the collections

15,202

hours donated to the library
by more than **280** volunteers

3,424

hours the library was open;
includes year-round
Sunday hours

2,775,681

minutes patrons spent on
the library's public computers

2,485,662

minutes patrons spent on
the library's free WiFi

VALUE OF LIBRARY SERVICES IN 2013

In 2013, the cost per resident for Mt. Lebanon Public Library services was \$41, about the cost of a couple of bestsellers on sale.
(*based on municipal funding for the operation of the library, building maintenance, utilities, and insurance.)*

Books borrowed: 388,550

·If people had purchased the books
at an average price of \$30 each.....\$11,656,500

eReaders:

29 Kindles & Nooks (537 books on each) = 15,573 eBooks

·If people had purchased the eReaders
at an average cost of \$140 each.....\$4,060
·If people had purchased the eBooks
at an average price of \$12.99 each.....\$202,293
Total value.....\$206,353

iPad minis: 6 for adults and 4 for children to borrow with educational and library apps.

·If people purchased the devices at \$399 each\$3,990

Audiobooks, CDs and DVDs borrowed: 165,834

·If people had purchased 61,569 audio items
at an average price of \$40 each.....\$2,462,760
·If people had purchased 104,783 DVDs & Blu-rays
at an average price of \$35 each.....\$3,667,405
·If people had rented the DVDs
at an average price of \$5 each.....\$523,915

Reference Questions: We answered 62,956 questions.

·If people used a fee-based service for each question (\$15)\$944,340

Magazines: We subscribed to more than 281 magazines,

journals, and newspapers valued at.....\$19,244

Online Databases: We subscribed to 29 databases valued at.....\$51,000

Programs: 30,738 people attended more than 1,438 programs for adults and children.

·If people had paid \$5 each.....\$153,690

Internet Access: We provided 49 public computers with high-speed

Internet access. Value of access.....\$52,920
Household costs for high speed Internet access (cable or FIOS)
averages \$1,080 per year.

*The library also offered other **free** public services, such as scores of online subscription databases and other online resources; public documents from municipal, county, state, and federal services; tax forms; information on local events; plus access to other public libraries.*

Mt. Lebanon Public Library generated more than

\$19.5 million worth of great public services.

(That's a value of \$595 per resident!!)

And library cards are FREE!

LIBRARY BOARD OF TRUSTEES

The Board sponsored two fundraising activities: A Novel Affair: “*The Great Gatsby*” (formerly *Books & Bubbly Gala*) and the 23rd Annual Library Garden Tour and Garden Party. The Board also conducted the library’s fourth Annual Appeal in partnership with Friends of the Mt. Lebanon Library.

James Cappucci, President
Michelle Heck, Vice President
Cherie Moshier, Treasurer
June F. Swanson, Secretary
Harold Hall, Immediate Past President
Marylynne Pitz, Member
Judy Smydo, Member (appointed June 2013)
Danielle Bacco, Member (resigned April 2013)



FRIENDS OF THE MT. LEBANON PUBLIC LIBRARY

Friends of the Mt. Lebanon Public Library raised nearly \$90,000 for the library from The Book Cellar, a used book shop within the library operated entirely by volunteers, and from two fundraising events: *Brews for a 'Chili' Night* in January and *Beer Garden Bash* in August, both chaired by Bob Hagerty and Mimi Ingalls. The Friends also published ten issues of *more Friends*, the library’s newsletter, edited by volunteer Kelly Lotter. More than 700 residents are members of the Friends.

The Friends’ Board

William F. Lewis, President
Diane Gerber, Treasurer
James R. (Bob) Hagerty, Secretary
Deborah Edwards, Board member and Membership Chair
David McKibben, Board Member and *The Book Cellar* Co-coordinator

The Book Cellar Coordinators

David McKibben, Jean Crawford, Susan Tracey, Eileen Jacobs,
Mandy Mitchell, Susan Fretterd, Barb Doherty



GRANTS & AWARDS

We installed new automated entrance doors, automated restroom fixtures, and improved, energy efficient lighting in the library building with a \$50,000 grant from the state’s **Keystone Recreation, Park and Conservation Fund** with a match of \$50,000 from the Municipality of Mt. Lebanon.

With a generous grant from **Eden Hall Foundation** we established a Family Place Library within our children’s library. Our Family Place Library serves as a community center for early childhood information, parent education, socialization, emergent literacy, and family support. With the grant we also assisted Clairton Public Library establish a Family Place Library in their library. Funds from the grant also provided both libraries with *Brainfuse* online homework and learning service for all ages.

Library Director Cynthia K. Richey received the **2013 Distinguished Service Award** from the Association for Library Service to Children, a division of the American Library Association.



PROGRAM & SERVICE HIGHLIGHTS

- The library's "CHAIRity" fundraiser and social raised \$7,700 by auctioning old library chairs refurbished by local artists.
- **Gadget Gallery:** Kindle, Kindle Fire, Nook, Nook Color Tablet, iPad, iPad mini, laptop, and more. Our Gadget workshops provide basic instruction.
- **Media Station**, for library patrons: Adobe Photoshop, Windows Movie Maker, Windows Photo Gallery, and Audacity audio editor.
- **Tea at "Downton Abbey"**: program in the library with English-inspired food and fun.
- **Greg Kinney's** first person performance as Jackie Robinson.
- **That Guy With The Birds:** John Lege with 20 parrots from around the world.
- **Concerts** by Afrika Yetu and Trio Café Europa and a series of Concerts in the Courtyard, music for all ages: jazz, indie rock, classical, folk.
- **Gardening Programs:** seed sharing, Italian gardens, Pittsburgh Botanic Garden, roses, worm composting, and more.
- **Hot Topics in Current Affairs and History:** Marcellus Shale; Chinese culture; *Civil War 150* traveling exhibit; *Conflict and Conformity Amid the Cold War* presentations by Mt. Lebanon High School AP history students; *The Life and Constitutions of Benjamin Franklin*, 6 programs with Dr. Cleon Cornes; *The Press March to War*; U.S. Army War College on National Security issues.
- **Health Programs:** Yoga, Meditation, Fall Prevention and Home Safety, Flu and Pneumonia shot clinic, and more.
- **Storytimes** for preschoolers in Spanish, French, and Russian, as well as English.
- **Creative Art programs** for children: robots, fairy houses, gingerbread structures, open art studio; and a creation station using recycled materials.
- **Touch-a-Truck:** for children to explore a fire truck, police SWAT vehicle, ambulance, moving van, and more from our community partners.
- **Summer Reading Clubs** for children: 1,154 participated; 6,645 books read.
- **Book Groups:** Thirteen different library-sponsored groups for adults and children
- To increase our online resources available to Mt. Lebanon Public Library cardholders, we subscribed to *Indieflix*, unlimited access to 4,200 independent films from around the world.
- With a generous grant from Eden Hall Foundation the library began offering *Brainfuse*. Free online homework help and more. Library cardholders can chat with a live tutor 7 days a week from 2pm-11pm. Tutoring is available for elementary, middle, and high school, intro college, and adult education.
- With donations from the Friends of the Mt. Lebanon Public Library we transformed our main library into a bright, welcoming area that provides spaces for the community to gather or quietly read and study.

WE'RE CONNECTED

Contact Us

Send us your comments or questions, any hour day or night.
www.mtlebanonlibrary.org/27/about

Text-a-librarian

Ask a librarian a question by texting "askLebo," then type your question and send it to 66746.

Mobile Library

Search the catalog, download eBooks, and more, email a librarian from your mobile device.
www.mtlebanonlibrary.org

Friends' Library Newsletter

Free by mail or email with a membership to the Friends.
www.mtlebanonlibrary.org/documentcenter/view/122

KidsRead Email

Weekly updates on children's library news and programs.
Email: mtlebanon@einetwork.net

Digital Media

Download eBooks, magazines, online music, and videos to your mobile reading devices, phones, or computers for free.
www.mtlebanonlibrary.org/35/digital-media



Flickr

See pictures of library programs and events.
www.flickr.com/photos/mtlebanonlibrary/sets



Twitter

adult library: <http://twitter.com/MtLebLibrary>
children's library: <http://twitter.com/MLPLKids>



Facebook

Look for Mt. Lebanon Public Library on Facebook.



YOU ASKED US - WE ANSWERED!

Q. I'm a children's book author working on a picture book incorporating bedtime challenges and Noah's Ark. Do you have picture books featuring a child or animal reluctant to go to bed so I can see the different tactics that have been used in children's literature for this common parental issue?

A. *The Boy Who Wouldn't Go to Bed* by Helen Cooper; *Don't Let the Pigeon Stay Up Late* by Mo Willems; and *Dinosaur vs. Bedtime* by Bob Shea. The librarian knew some titles and searched the library's catalog and the NoveList K-8 online database to find more. www.mtlebanonlibrary.org/reference/databases-topics#Books

Q. What are the infant mortality rates and life expectancy for Libya and South Africa?

A. Libya: Infant Mortality Rate is 12.26 per 1,000 births. Life Expectancy is 72 (male); 78 (female). South Africa: Infant Mortality is 42.15 per 1,000 births. Life Expectancy is 52 (male); 53 (female). We used our *CultureGrams Online* (ProQuest) database. <http://mtlebanonlibrary.org/reference/databases-topics#History>

Q. I'm writing a grant to open a new business and need to know how many similar businesses are already operating in a particular region.

A. We used ReferenceUSA, our online business database, to help him find what he needed. www.mtlebanonlibrary.org/reference/databases-topics#Business

Q. What foods reduce serum cholesterol?

A. Flaxseed, walnuts, oats, beans, legumes, apples, carrots, and plant sterols, among others. We used *Consumer Health Complete* (EBSCOhost) online database. <http://mtlebanonlibrary.org/reference/databases-topics#Health>

DIGITAL RESOURCES

Overdrive: ebooks and Zinio: magazines

All free to download to your mobile reading devices, smart phones, or computers.

www.mtlebanonlibrary.org/emedial/ebooks

<http://www.mtlebanonlibrary.org/emedial/emagazines>

The Library subscribed to these online databases in 2013. Find them here:

www.mtlebanonlibrary.org/reference/databases-topics

America's Newspapers (Newsbank)

Brainfuse: homework help and online learning and test support (NEW Feb 2013)

Career Transitions (Gale)

CultureGrams (Proquest)

Ferguson's Career Guidance (Facts on File)

Foundation Directory Online

Gale Virtual Reference Library: Reference eBooks (Gale)

Health Reference (Facts on File)

Heritage Quest (Proquest)

IndieFlix: 4,500 free independent movies (Recorded Books)

(NEW –April 2013)

Learning Express

Legal Forms (Gale)

Lexis Nexis Library Express

Muzzy Online: foreign language lessons for children

My Government (Gale)

Online Music : Classical, African American Sound, & Smithsonian Global (Alexander Street Press)

Oxford Art

Oxford English Dictionary

Oxford Music

Oxford Reference

Play Index (EBSCOhost)

Poetry Criticism/Literature Criticism Online (Gale)

Price It Antiques (Gale)

Reference USA

Salem History

Science Online (Facts on File)

Testing & Education Resource Center (Gale)

Universal Class : free courses from Accounting
to Yoga (Recorded Books)

World Book Online



More Digital Resources available for our patrons to borrow or use in the library:

Laptops for use in the library

eReaders (Kindles and Nooks) to borrow with more than 530 books pre-loaded on each

Playaways—unabridged books and movies on self-contained MP3players to borrow

Blu-ray discs and Wii, Xbox 360 and PS3 video games to borrow

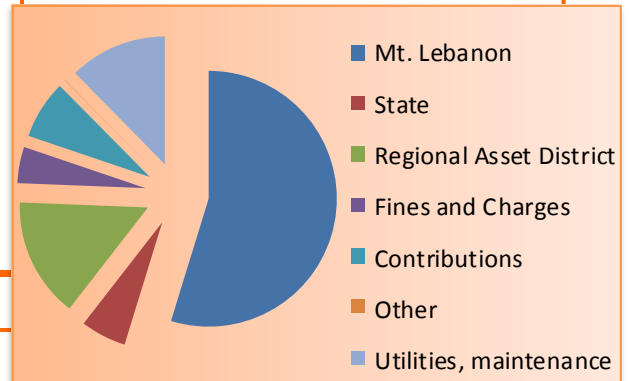
Flatbed scanners to use in the library

Kurzweil—adaptive reading software and computer equipment for persons with visual disabilities
to use in the library

2013 OPERATION REVENUE & SUPPORT

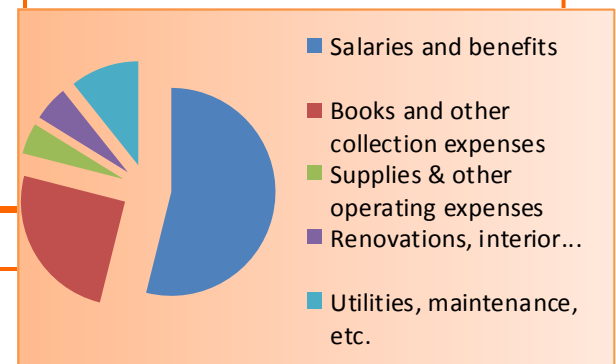
2013 Operation Revenue & Support

Mt. Lebanon	1,153,710	55%
State (includes table gaming funds)	121,141	6%
Regional Asset District	318,794	15%
Fines and Charges	96,595	5%
Contributions	155,865	7%
Other	1,087	0
Utilities, maintenance	260,081	12%
Total	2,107,273	100%



Operating Expenditures

Salaries and benefits	1,223,813	54%
Books and other collection expenses	569,976	25%
Supplies & other operating expenses	109,795	5%
Renovations, interior...	124,480	5%
Utilities, maintenance, etc.	242,786	11%
Total	2,270,850	100%



THANK YOU!

The Mt. Lebanon Public Library Board of Trustees, the Friends of the Mt. Lebanon Library, and the Library staff offer sincere thanks to the generous individuals, organizations, and foundations that contributed to the library in 2013. Each gift, no matter the size, is important in helping our library carry out its mission and serve the community. We are grateful for the unflagging support of our many donors, particularly in a challenging economy. Thank you!

\$1,000 and more

N.E. Bognar
Helene Bush Trust
Nancy T. & William S. Conover II Fund of
The Pittsburgh Foundation
Peter & Donna DiNardo
Dormont Mt. Lebanon Castle Shannon Rotary
Eden Hall Foundation
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Fred & Shirley Flury
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Patricia Huston
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Mt. Lebanon Extended Day Program
Mt. Lebanon Jr. Women's Club
Mt. Lebanon Sunrise Rotary Club
Cynthia & Jerome Richey
Ruth Watson Estate
Mr. & Mrs. Bruce Wiegand
Brian Wongchaowart

500 - 999

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Bob & Tricia Hammel
Daniel & Gwen Hepler
Sharon & David Hicks
Brian Limbach
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Bruce Wright

250-499

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100-249

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Harold Hall
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Franziska Lang
Donna Laughlin
Lebo Ladies Book Club
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Judith Liebler & Cindy McVerry
Barbara & Robert Logan
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Mt. Lebanon Partnership
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 Progressive Home Federal S & L Association
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 Mrs. Coleen Vuono
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 Jim & Elizabeth Webster
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 Roselyn Wilkinson
 Pat Willoughby
 Mark Wilson
 Robert T. Winston
 Michael Young
 Rebecca & Richard Zahren

50-99

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 Elizabeth & James Johnston
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 Christina Stuber
 Jim Stuber
 Paul & Loretta Taylor
 Edmund Taylor
 Sally Taylor
 George & Jan Tionis
 Linette Toder
 Alan & Mary Beth Trivilino
 Allison Tucker & Mark Shiffman
 Tuesday Bridge Group
 Sheila Tunney
 Eric & Barbara Udren
 Claire Vatz
 Eva & Charles Vaughan
 Tom & Renee Very
 Susan & Ellsworth F. Vines
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 Theodore Westwood
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25-49

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 Gretchen Beck
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